

**RESOLUTION
OF
FOREST HILLS METROPOLITAN DISTRICT
Catastrophic Water Loss Events**

WHEREAS, the Board of Directors (“Board”) of Forest Hills Metropolitan District (“District”) recognizes that catastrophic events/damage can occur to its water customers’ facilities without notice or fault; and

WHEREAS, in an attempt to give some guidance to customers seeking relief from District Water Bills for water lost from such an event; and to give future Boards a consistent process for considering such requests, this Board determines a policy would be helpful.

NOW, THEREFORE, the attached Catastrophic Water Loss Events Policy (“Policy”) is adopted in an effort to provide consistency to considerations for reduction of water charges caused by catastrophic events, with the following conditions:

1. This Policy may be amended or rescinded at any time without notice.
2. This Policy is intended to provide consistency in Board review and decision making on each event or request, but the Board reserves its right to exercise complete discretion in its decisions.

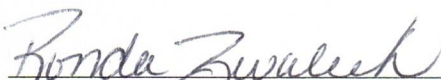
0 **ADOPTED** this 19th day of October, 2022, by a vote of 5 in favor and 0 opposed.

FOREST HILLS METROPOLITAN
DISTRICT, a quasi-municipal corporation and
political subdivision of the State of Colorado

By


Craig Weinberg, Chairman

Attest:


Ronda Zivalich, Secretary

Catastrophic Water Loss Events Policy

Purpose:

- To establish the District's process for considering an adjustment to the water usage rate on homeowner/resident's most recent monthly water bill, due to a catastrophic failure of a home's water infrastructure, such as a pipe or pipe connection breakage, inside or outside of the structure. Excluded from this adjustment program are slow, continual leaks such as a leaking toilet or faucet.
- This policy does not permit full forgiveness of a homeowner/resident's water bill, or any portion thereof, rather it allows the District's Board of Directors to apply a downward adjustment to the water usage rate charged during the most recent 30-day period, as a result of a catastrophic event.
- This policy does not guarantee a rate adjustment to homeowner/resident's water bill with each application. The final decision of each application is at the sole discretion of the District's Board of Directors.

Documentation Required for Qualification: Not all of the following items need to be provided; however, the more the information the homeowner/resident can provide, the more likely the request for adjustment will have a positive outcome:

- Written description of the catastrophic event
- Photographic evidence of the event
- Receipt showing cost of repairs from qualified plumber
- Receipt showing cost of all materials utilized for repairs, if done by homeowner

Time Considerations:

- The adjustment period for a homeowner/resident's water bill will be restricted to a maximum of the most recent 30-day period, regardless of how long the event was present on the homeowner/resident's bill.
- Each homeowner/resident can apply for an adjustment to their water bill, due to catastrophic event, only once during every 365-day period.

Water Bill Adjustment:

- If the Board grants an adjustment, the District will adjust downward the water usage rate for the most recent water bill covering the time of the event to a rate-tier, which is consistent with the home's typical upper water usage rate-tier (i.e., adjustment to a rate-tier lower than the upper one typically realized for the home in question is prohibited).